

A L Q A S R
METROPOLE HOTEL

Services & Directory

 Part of ATICO Fakhreldin Group

Dear Valued Guest,

Welcome to AlQasr Metropole Hotel! Ahlan Wa Sahlan!

Thank you again for considering AlQasr Metropole Hotel and making it your preferred destination.

We'll ensure that your stay is both comfortable and enjoyable, so should you have any special requirements please do not hesitate to let us know.

AlQasr Metropole Hotel offers a variety of business and dining, facilities, which we'd be glad to tell you about, let us know!

We are delighted to have you stay with us,

Sincerely,

AlQasr Metropole Hotel Team

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ABOUT US

We treasure that AlQasr Metropole Hotel is an excellent and outstanding boutique hotel with a great neighborhood and location, in Shmeisani.

The four-star hotel with 66 rooms and suites enjoys décor that is both modern and tasteful with immense value for money and a speculator view of the capital Amman. AlQasr Metropole Hotel has prize-winning trendy restaurants with wide-ranging specialties: AlQasr Garden, The Nub, Trattoria and Vinaigrette.

It also accommodates and facilitates business meetings. AlQasr Metropole Hotel is smoke-free.

It is worth mentioning that ATICO Fakhreldin Group owns and manages AlQasr Metropole Hotel and its outlets along with other well-known restaurants with various cuisines including Fakhreldin, Kebab Express, Ren Chai, Solaya Restaurant & Lounge, Shogun, Walimatico and Yoshi.

ATICO Fakhreldin Group also specializes in corporate entertainment, hospitality and event management and stands out, offering completely customized and personalized catering services for any event from various cuisines which include Middle Eastern, Japanese, Chinese, Italian, continental and Mediterranean.





THE ROOMS

Z

Our 66 rooms and suites are set in a comfortable modern and stylish atmosphere with great value.

Room General Amenities:

Welcome tray, Central air conditioning & heating, Double glazed windows, USB adaptor, DND & Make-up room electrical switch, Electric curtains, Mini bar, Safe box, Hair dryer in Room, Wake-up call, Slippers, Bathroom with tropical shower Box, Mounted telephone in bathroom, Toiletries (soap, shampoo, shower gel, body lotion) & Shower cap.

Room Type	Description
Superior Rooms	18m ² – 30m ² (fourth, fifth & sixth floor)
Superior rooms with Balcony	24m ² (fourth, fifth & sixth floor)
Superior Suite	34m ²
	- Seating area - Walk in closet
Executive Rooms	18m ² – 30m ² (first, second & third floor)
Executive rooms with terrace	23m ²
Executive Suites	29m ²
	- Terrace with seating (first floor front side only) - Nespresso machine - Small table with 2 chairs - Scale





HOUSE RULES

Check-out

Time: 12:00 p.m. For late checkout let us know a day in advance, subject to availability.

Call 7100

Airline Booking & Confirmation

International airport is about 45 minutes away from the city.

Make sure to be at the airport three hours ahead of flight time, the major Airlines require that you reconfirm your onward flight reservations, please make sure to call Reception 48 hours prior to your departure.

Laundry

Standard Laundry: given before 9:00 a.m. will be returned by 6:00 p.m., same day

Express Laundry: available within 4 hours with an extra charge of 50%

Please refer to the Laundry List in your room

Pets

We love all animals but we don't have a pet friendly policy

Smoking Policy

Our hotel is smoke-free with designated smoking areas

Emergency

Kindly directly call 7100 for medical assistance



TELEPHONE & DIALLING GUIDE

	Wake-up call
	Messages
	Do Not Disturb
	Housekeeping
	Reception
	Restaurant
	Information
	Room Service
	Operator
	International calls

To Check your Messages

Replace your handset on the phone, press the blinking button, operator will provide the number of messages you have.

To delete press #
to hang up press C

Wake-up Call Programming

Press wake-up button, enter required time of 24 hour clock, then press #

To Listen to Music

Enter 7199 without lifting the handset.

To Cancel the Music

Press 7199 again

DND (Do Not Disturb)

Press the key then press the diversion key again.

If you do not wish to receive telephone calls please press the “DND” on your telephone. If you do not want your room to be cleaned or you do not want to be disturbed, please place the “Do Not Disturb” sign outside your room.

Dialling Guide

Hotel operator	0
Room to room	7+ the room number
Local calls	9 + the number
Mobile calls	8 + 0 + cell phone code + desired number
National calls	8 + 0 + city code + desired number
International calls	8 + 00 + country code + desired number
Hotel number	+962 6 5666140 OR +962 6 5620528
Hotel Fax number	+962 6 5689763

Local Dialing Rate

City	Code	Rate per Minute
Amman	06	0.19
Ajloun	02	0.19
Irbid Ramtha	02	0.19
Jerash	02	0.19
Mafraq	02	0.19
Aqaba	03	0.19
Karak	03	0.19
Ma'an	03	0.19
Petra	03	0.19
Tafila	03	0.19
Wadi Rum	03	0.19
Madaba	05	0.19
Salt	05	0.19
Zarqa	05	0.19
Mobile Zain	079	0.38
Mobile Orange	077	0.38



SERVICES

Our team are delighted to assist you in any of the following services:

Duty Manager

If you need the attention of our Duty Manager call 7100

Maintenance

If you require any assistance from our team directly call 7100. Service available 24 hrs

IT Department

If you need any assistance our team will be happy to help 9 a.m. – 11 p.m. Call 7126
Available 24 hrs. Call 7124

Wellness Center

7 minute walking distance, our team will direct you. Call 7100

Room Service

8 a.m. - 11 p.m. Please refer to our restaurant menus. Call 7121

Pillow Talk

To ensure your comfort, our standard hollow fiber pillows are of the highest quality. However, we know that some of our guests may prefer an alternative. That is why we offer you a choice of the following, upon availability. Orthopedic pillow or soft white duck feather pillow. Call 7100

Baby Care

Baby crib upon request and subject to availability. Call 7100

Mail

Our team will help. Call 7100

Credit Cards

Master Card, American Express & Visa Card

Currency Exchange

24 hour availability of major foreign currency exchange

Gym

Introducing our NEW gym with top quality equipment to encourage you to stay fit and healthy.



Business Facility

In-house guests have 24-hour access to our Business Center, which is located at the Lobby. It has computer workstations with free Internet access. Other services include printing, photocopying, international calls and a fax machine are subject to additional charges.

Meeting Rooms:

Reception may suggest other options upon availability

AlQasr Metropole Meeting Room

Location: AlQasr Metropole Hotel – Lobby



Seating Capacity

Board Meeting	36 pax
U-shape	32 pax
Classroom	32 pax
Theatre	50 – 60 pax

Amenities:

- Built-in audio system
- Table stand wireless microphone
- Hand grip wireless microphone
- White board
- Flip charts
- White screen and data show
- Board pen
- Podium
- Pens & note pads
- Beam pointer & page flicker
- Sky Light





DINING & ENTERTAINMENT

A variety of some of Amman's most popular outlets are available at AlQasr Metropole Hotel. Other leading sister free-standing restaurants are also a good idea!

AlQasr Metropole Hotel Restaurants



An indoor/outdoor venue, newly renovated and rebranded, to become the largest garden in Amman. A state-of-the-art recreational automated steel structure, to create a spacious garden setting, with a relaxed and comfortable atmosphere throughout the year. Functions daily with a versatile international menu.

Located: Private entrance, adjacent to AlQasr Metropole Hotel. Ext: 6030



The ideal place where you can gather with friends and enjoy a menu with a wide selection of beverages, cocktails and mixology drinks and excellent food and snacks. Sport fans will enjoy numerous 85-inch UHD screens with comfy seating for live broadcasts and a unique pool table, darts and a foosball for entertainment. It is easy going with a laidback atmosphere, enjoying old and new music with groovy vibes, and popular D.J. nights.

Located: Private entrance, adjacent to AlQasr Metropole Hotel. Ext: 6020

TRATTORIA

Trattoria Restaurant & Lounge has been freshly refurbished and invites guests and visitors to socialize, work or dine. The Restaurant is open daily and offers a breakfast buffet packed with a variety of international and local selections. A large screen displays visuals is embedded into the library which is filled with reads which can be enjoyed while lounging on comfortable seating and sipping at cocktails, drinks, tea or coffee. The menu includes items selected from AlQasr Metropole Hotel's excellent specialized kitchen.

Trattoria Restaurant & Lounge is smoke-free, with an outdoor smoking area.

Located: At AlQasr Metropole Hotel Lobby area. Ext: 7120



Enjoys a spectacular view of Amman. It has a panoramic view with a warm and slick décor. The walls are decorated with natural wood creating a stylish contemporary feel. It has a live sushi station with adjoining bars to seat guests. The menu includes international dishes, Japanese delicacies and a wide selection of salads.

Located: Seventh floor. Ext: 7444

ATICO Fakhreldin Group Outlets

ATICO Fakhreldin Group is a Jordanian holding company operating in multi-service hospitality management including restaurants and AlQasr Metropole Hotel.

Find below the freestanding sister outlets. Our team at the reception would be glad to make your reservation should you choose to dine at any of the following restaurants.
As a valued guest you are also eligible for a 15% voucher.



A leading Levantine restaurant in Amman offering a wide-ranging menu with exceptional service. The vast menu includes Levantine mezza, meats and fresh fish with several delicious desserts. A choice of flavored hubbly bubbly is also available. Summer nights at Fakhreldin are accommodated outdoors, in a lush open-air garden.

A non-smoking area is available.

Jabal Amman, 2nd Circle, Tel: +962 6 4652399 • www.fakhreldin.com



A Levantine fast food outlet, with a vibrant feel and delicious wholesome food. It's a true manifestation that fast food can be healthy. Its menu offers over forty items varying from cold and hot starters, cold and hot sandwiches, hot grills and dessert. The menu's diversity has been carefully selected from Fakhreldin Restaurant's popular items and guarantees the same high standards and quality.

Kebab Express is smoke free.

Sweifieh, Tel: +962 6 5851741 • www.kebabexpress-jo.com



A fine dining Chinese restaurant set in an atmosphere that emphasizes elements of nature and contemporary design with seating areas that look over an Asian styled garden. It offers a large menu of Cantonese specialties and Szechwan delicacies, which may be served with Chinese cocktails, tea assortments or a selection of other beverages. Summer nights at are accommodated outdoors in the garden.

A smoke-free section is available.

Jabal Amman, 4th Circle, Tel: +962 6 4625777 • www.renchai.com

SOLAYA

RESTAURANT & LOUNGE

Solaya Restaurant has a vibrant eclectic chic interior. A distinguished experience is guaranteed with a seasonal menu using homemade and organic produce to create superior gastronomic Mediterranean flavors. The restaurant space is elegantly spread out and owns a warm and stylish ambience with especially curated music to enrich the mood. A flourishing and sizable outdoor garden with seating space and a bar, cultivated with Mediterranean greenery is used when weather permits.

Solaya Restaurant has a smoke free area.

Solaya Lounge, a few steps above Solaya Restaurant, is decorated with warm parquet flooring, a hybrid of colorful seating spaces, an ice-slab bar and sweeping French windows, which open out to the L-shaped green terrace. It promises a matchless ambience with upbeat tunes and a simple menu.

Muhammad Ali Junah St, Abdoun • Tel: +962 6 5933 355 | +962 79 9735222

SHOGUN

A cloud kitchen for your favorite Chinese and Japanese plates, catered to feed a crowd with particular attention on cost effectiveness. Shōgun, has enabled us to expand our reach and utilizes an industrial kitchen for preparing food for delivery and takeout only. Operating solely with our expert specialized kitchen staff and efficient delivery personnel, primarily through our online ordering platform, ATICO app., or phone orders.

Amman, Tel: +962 79 345 0222 • www.atico-jo.com



A new brand, it is creatively designed to deliver and serve exceptional Arabic and international specials including favored traditional spreads, fattat and sawani as well as delicious Italian, Chinese or Japanese salads, appetizers and meals with several dessert options, all made from the finest and freshest ingredients.

Amman • Tel +962 79 722 2947 • www.atico-jo.com

yoshi

A contemporary casual and relaxed all day Asian dining experience for all occasions with a beautiful interior, a modern fireplace, wood decked summer terrace and brass and bamboo fittings. The dining experience is complemented by freshly prepared Asian food with light dim sum, authentic teppanyaki and Asian platters, with delicately prepared sushi.

Yoshi has a smoke-free seating area.

Jabal Amman, 4th Circle, Tel: +962 6 4640903 • www.yoshi-jo.com

LOCATION

Amman the capital of Jordan is a modern city with numerous ancient ruins. It is known to be one of the oldest continuously inhabited cities on earth with a rich history.

Amman's neighborhoods are diverse and range in culture and historical context from hustle and bustle of the downtown markets to the art galleries of Jabal Lweibdeh and the modern shopping and commercial district of Abdali. You'll enjoy that you're in the middle of it all.

If you're looking to explore, Amman is just the tip of the ice berg! Jordan offers many sights and adventures. Let us know if you need any help with exciting trips. Call 7100.

Address:

AlQasr Metropole Hotel, Al-Oroub St. Shmeisani | P.O. Box 926192 Postal Code 11110, Amman - Jordan





TRANSPORTATION RATES

Transfer Details	Rate per Compact Car
Airport Pick-up	JOD 35.00
Airport Drop off	JOD 35.00
Amman - City tour full day (3 hrs)	JOD 85.00
Amman - Dead Sea (One way)	JOD 55.00
Dead Sea - Amman Tour (3 hrs)	JOD 90.00
Amman - Baptism - Amman Tour (2 hrs)	JOD 90.00
Amman - Madaba - Nebo - Amman (2 hrs)	JOD 90.00
Amman - Baptism - Dead Sea - Amman (5 hrs)	JOD 120.00
Amman - Madaba - Nebo - Dead Sea - Amman (Full Day 10 hrs)	JOD 130.00
Amman - Madaba - Nebo - Dead Sea - Baptism - Amman (Full Day 10 hrs)	JOD 145.00
Amman - Jerash - Amman	JOD 115.00
Amman - Jerash - Ajloun - Amman	JOD 125.00
Amman - Jerash - Ajloun - Umm Qais - Amman	JOD 140.00
Amman - Petra (One Way)	JOD 135.00
Amman - Petra - Amman	JOD 155.00
Amman - Petra - Wadi Rum - Amman	JOD 180.00
Amman - Wadi Rum	JOD 145.00
Amman - Aqaba	JOD 160.00
Amman - Aqaba - Amman	JOD 185.00
Amman - Allenby Bridge	JOD 55.00
Amman - Sheikh Hussain	JOD 110.00

Terms & Conditions :

- The above rates are in Jordanian Dinars (JOD)
- The rates are all-inclusive of applicable tax
- Prices subject to change due to worldwide inflation
- Our drivers and tour guides are well informed and fluent in English
- Please book your trip at least a day in advance to ensure availability
- Transportation will be charged to the Guest's room